

# Want a fun summer job? Join the Evansville Otters Gameday Staff!



The following positions are open. Please read through the basic description of each position and decide where you'd best fit in.

If you have ever been at a sporting event, you've probably visited a concession stand, there are several duties in this area. Listed below are the basic duties of a gameday staff member. There could be other duties, but these are the main ones. You are serving the fans of the Otters and should have a pleasant personality and represent the organization in a respectful and courteous manner.

## **Available Positions:**

**STAND MANAGERS** — The Concession Stand Manager is responsible for running the operation of the concession stands including the cashiers, cooking and prep areas. The Concession Stand Manager will oversee stands cleanliness/neatness, product quality, customer service, stand safety, and food safety.

**CASHIERS** — Responsible for safekeeping a starting amount of money, operating a cash register and returning all of the money, including sales and start money to appropriate area, you will also accept credit cards and will need to keep track of signed receipts to back up your nightly sales, must feel comfortable handling cash, returning correct amount of change and counting, and counting inventory and accuracy is needed.

**FOOD PREP** — Help wrap hot dogs and burgers, prepare condiment stand, boxing popcorn, and transporting items to the concession stand for each game. **RUNNER** — This person will gather the order for the customer, including the bottled drinks, and possibly preparing nachos and pretzels and any other item the customer has ordered.

**ICE CREAM, DIPPIN' DOTS** — These positions are standalone areas where your main duty is to sell these items. You will also need to be accountable for starting money and ending money. You will also have inventory to count.

**BARTENDERS** — Must be 21 and hold a current liquor license. We serve beer on draft and canned beer. No mixing skills needed. You will follow the policies of the Evansville Otters and your license. Ex: Do not overserve patrons and stop serving when it's the correct time to stop. You are also responsible for a money bag with a starting amount and returning the money at the conclusion of your shift. Inventory counting skills are needed.

**USHERS** — If you are a people person and love to cheer on the team, this is a perfect position for you. Your duty is to engage with the fans, possibly sing along during the seventh inning stretch, guide persons to seats if necessary, and have fun while doing your job. The fans are there for a great time, so it's your job to help them have fun. There is a bit of pregame work, including wiping down seats and picking up any missed trash within the stands. You will also need to direct persons to the area in which they are looking for, ex: the restrooms or picnic area.

**TICKET SELLERS AND TAKERS** — Your face is the first one the attending fan will see and one of the first person(s) that fan will interact with. It's very important to have a cheerful and welcoming presence about yourself. Ticket sellers will handle a starting amount of money and will make transactions, including credit cards. Must be able to use math skills and be confident when handling money. Ticket takers will accept the ticket from each guest and interact in a very friendly manner. You are representing the organization, and we want to make great impressions.

At all games, most of the gameday staff employees will begin their shift a half to two hours before the gates open. Most weeknight games begin at 6:35 p.m. with the gates opening at 5:30 p.m. The estimated amount of time for each shift is from 5 p.m. until 9-9:30 p.m. Sunday games will begin at 12:30 p.m. and 5:30 p.m., with the amount of time needed for each shift being similar in length to the evening games.

Uniform shirts are provided. Comfortable shoes and khaki shorts, capris, and/or pants are required.

Further details provided after interviews and hiring. Ideally, we would like you to be available for each game.

Interviews and orientation will be announced at a later date. Gameday staff should be at least 15 years old and obtain a work permit.

Applications are available online at [evansvilleotters.com/employment](http://evansvilleotters.com/employment) and in the Otters front office at Bosse Field.

You can turn them in to the front office Monday through Friday from 9 a.m. to 5 p.m.

Contact the Otters front office if you need any additional information.